

Southlands FAQ

This is a short list of our most frequently ask questions. For more information, please call Southlands Management Office at (303) 627-5000.

What are the cross streets for Southlands Shopping Center?

Southlands is located at E-470 & Smoky Hill Rd.

What are the Southlands hours of operation?

Southlands Shopping Center hours

Monday – Saturday 10AM to 9PM.

Sundays 11AM to 6PM

(Restaurants and theatre hours may vary)

Winter hours

Monday – Thursday 10AM to 8PM

Friday & Saturday 10AM to 9PM

Sunday 11AM to 6PM

(Restaurants and theatre hours may vary)

Winter hours begin January 2, 2018 and run through March 30, 2018.

Where is Southlands Security office?

Southlands Security Office is located next to Regis Salon on E. Commons Ave (east of Main Street). Southlands Security is available 24 Hours per day and can be reached at (303) 627-5400.

LOST AND FOUND IS LOCATED IN THE SECURITY OFFICE

Is WiFi available at Southlands?

Yes, free WiFi is available along Main Street at Southlands.

How do I purchase Southlands gift cards?

There are two ways to purchase the Southlands gift card: Southlands offers a gift card available in any amount between \$5 and \$500 for a \$1.50 per card service fee and are accepted at most Southlands retailers and restaurants. This gift card is available for purchase at the Southlands Management Office located at 6155 S. Main Street Suite 260 (NW corner of Main Street and E. Commons Ave. Entrance on E. Commons). Office hours are Monday – Friday 8AM – 5PM.

Gift cards may also be purchased online. Please click [here](#).

Where can I find a list of stores that ALWAYS accept the Southland's gift card?

Please click [here](#) for the link to that information.

Where can I find basic gift card information such as expiration and balance inquiries?

Please click on the following link, www.getmybalance.com or call 1-800-985-4316.

Where is Guest Services?

Guest Services is conveniently located in the Southlands Management Office. Visit us on the second floor of 6155 S. Main St., Suite 260 – between Sola Salon Studios and Beyond the Blackboard on E. Commons Avenue. Hours are M-F, 8AM to 5PM.

How much does it cost to rent a booth for the FARMER'S MARKET?

All questions regarding the Farmer's Market can be directed to Williams Family Markets, Jason Williams, (303) 693-3662, williamsfamilymarkets@gmail.com.

What is the date and time for the "Trick or Treat" trail?

In 2018, Saturday, October 27, 10AM to 12PM.

When does Santa arrive at Southlands?

The annual Holiday Hometown Parade & Tree Lighting event is held on the Saturday before Thanksgiving each year. In 2018, it will be held on Saturday, November 17. The parade starts at 6PM.

When does the ice rink, "The Pond" open? Close for the season?

It will close on Sunday, February 25, 2018. Our seasonal ice rink opens mid-November and continues through the end of February. For additional questions concerning hours and rentals, please contact Brandon Hebert.

Email: brandon.hebert@icerinkevents.com

When does the Concert Series begin?

The concert series begins in June and continues through August. Concerts are held on Thursdays, starting at 6PM. Information will be posted on our website when the band line-up is scheduled for the season.

May we bring alcohol to the concert?

Alcoholic beverages are **not allowed** at the concerts. Southlands hosts a Common Consumption Area which means alcoholic beverages can be purchased at participating Town Square restaurants and enjoyed within the Town Square area.

Where can I find “weather alert” information for center closing?

We will post a scrolling message along the top of our website if there is a closing or delayed opening.

Where can I find information on merchants open for business on recognized Holiday closures such as Easter or Thanksgiving?

You can find the list of participating stores on our website, www.shopsouthlands.com generally one week prior to the holiday.