

Southlands Frequently Asked Questions

This is a short list of our most frequently ask questions.
For more information, please call Southlands Management Office at (303) 627-5000.

What are the cross streets for Southlands Shopping Center?

Southlands is located at E-470 & Smoky Hill Road in Aurora, Colorado.

What are the Southlands hours of operation?

Regular Operating Hours:

Monday – Saturday: 10:00AM to 9:00PM
Sunday: 11:00AM to 6:00PM
(Restaurants and theatre hours may vary)

Winter Hours (Monday, December 9, 2019 - Thursday, March 26, 2020):

Monday – Thursday: 10:00AM to 8:00PM
Friday & Saturday: 10:00AM to 9:00PM
Sunday: 11:00AM to 6:00PM
(Restaurants and theatre hours may vary)

Holiday Hours:

President’s Day	(Monday, February 17):	10:00AM to 8:00PM
Easter	(Sunday, April 12):	Closed
Memorial Day	(Monday, May 25):	10:00AM to 6:00PM
Independence Day	(Saturday, July 4):	10:00AM to 6:00PM
Labor Day	(Monday, September 7):	10:00AM to 6:00PM
Thanksgiving.	(Thursday, November 26):	Closed
Christmas Day	(Friday, December 25):	Closed
New Year’s Day	(Friday, January 1):	Closed

(Restaurants and theatre hours may vary)

* Southlands will observe extended Holiday Hours during the winter months to accommodate peak shopping times.
Dates and times, TBD.

Where is the Southlands Security office?

Southlands Security Office is located on Main Street between Barnes & Noble and Eddie Bauer.
Southlands Security is available 24 Hours per day and can be reached at (303) 627- 5400.

LOST AND FOUND IS LOCATED IN THE SECURITY OFFICE

Is WiFi available at Southlands?

Yes, free WiFi is available along Main Street at Southlands.

Where can I purchase Southlands gift cards?

Please stay tuned for more information. Currently, Southlands does not have a center-wide gift card program. Individual retailer gift cards can still be purchased in-store where available.

How much does it cost to rent a booth for the FARMER'S MARKET?

All questions regarding the Farmer's Market can be directed to Williams Family Markets, Jason Williams, (303) 693-3662, williamsfamilymarkets@gmail.com.

What is the date and time for the "Trick or Treat" trail?

Saturday, October 24 from 10:00AM to 12:00PM.

When does Santa arrive at Southlands?

Santa will make his grand arrival at Southlands directly following the annual Holiday Hometown Parade & Tree Lighting ceremony on Saturday, November 21. The parade will begin at 6:00PM.

When does the ice rink, "The Pond" open? Close for the season?

The Pond closed for the season on Sunday, February, 2020 & will open again November, 2020. For additional questions concerning hours and rentals, please send an email to: southlands@icerinkevents.com

When Does Sounds of Southlands Summer Concert Series begin?

This year, Sounds of Southlands will be held every Saturday in August from 6:00PM to 8:00PM. Information will be posted on our website when the band line-up is scheduled for the season.

May we bring alcohol to the concert?

Alcoholic beverages are not allowed at the concerts. Southlands hosts a Common Consumption Area which means alcoholic beverages can be purchased at participating Town Square restaurants and enjoyed within the Town Square area.

Where can I find "weather alert" information for center closing?

We will post a message on our website if there is a closing or delayed opening.

Where can I find information on merchants open for business on recognized holidays such as Easter or Thanksgiving?

You can find the list of participating stores on our website, www.shopsouthlands.com generally one week prior to the holiday.

Where can I find Southlands on social media?

Stay up to date on events, sales, promotions, and more by following @ShopSouthlands on [Facebook](https://www.facebook.com/ShopSouthlands) and [Instagram](https://www.instagram.com/ShopSouthlands).