

Apricot Lane in Aurora, at the Southland's Shopping Center, is looking for Key Holders. This role is primarily responsible for ensuring a great customer experience and maximum profitability. Responsible for opening and closing the store safely and customer ready.

Apricot Lane is a stylish boutique filled with the latest fashions, accessories, and gifts. We are looking for experienced, fun, fashionable and talented individuals with a personal sense of style who are dedicated to delivering a unique and captivating experience to our customers.

PRIMARY RESPONSIBILITIES:

Meets company sales goals by utilizing sales techniques and communicating product knowledge to the customer; recommends merchandise selections or helps to locate merchandise based on customer needs and desires.

Performs various sales and register transactions including ringing purchases, processing of cash or credit payments and counting money. Opening and closing the store safely and to standard.

Maintains an awareness of customers to both increase service levels and reduce security risks; remains current on policies regarding payment and exchanges, customer service, security practices, and other applicable operations.

Maintains knowledge of current sales and promotions; maintains pricing and visual standards.

Maintains standards in merchandise handling, presentation, loss prevention, and all other duties as directed by Management.

Participates in visual directives including monthly store sets and zone maintenance.

Other duties as assigned/required.

QUALIFICATIONS:

Must be 18 years of age or older

High School diploma or equivalent

Retail or sales experience preferred

Excellent communication skills

Excellent customer service skills

Strong organizational skills and ability to multi-task in a fast-paced environment

Stand and maneuver around sales floor and stockroom; operate register; lift and carry 30 pounds; hang / fold merchandise; climb, reach, push / pull, and clean

Regular attendance is essential to this position in order to ensure adequate coverage to meet company objectives. Ability to work a very flexible work schedule, including nights, weekends, and holidays is required